



Support Packages

Basic \$600: Frontline Ag Solutions is committed to providing you with access to our Integrated Solutions phone support, which consists of: Utilizing our consultants and our service department to resolve any precision farming issues and questions that you may have in regards to your John Deere Integrated Solutions Products.

IS Consultants: Monday – Saturday 7 AM – 7 PM and Sundays during peak seasons – John Deere Customer Contact Center Subscription 362 Days / year, 24 hours / day.

Premium \$1400: Basic Support Package plus, annual software updates on receivers and monitors, Annual On Farm Machine Optimization Visit for Drill, Sprayer, and Combine Optimizations, (Ensuring data is entered correctly in the monitor and assisting with equipment calibrations). Four On-Site Responses to IS Equipment Related Issues. Unlimited Remote Display Access (RDA) Support Calls (JDLink Connect Subscription Sold Separately). Unlimited Service ADVISOR Remote (SAR) Calls. Free Admission to Frontline Ag Solutions Spring Sprayer, Drill, and IS Clinics.

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